



1st Quarter Meeting - 2010

Date: Thursday, February 11, 2009

8:00 am Registration

8:30 am Meeting

12:00 pm Adjourn

Hosted by Vocational Guidance Services

2239 East 55th Street, Cleveland

FREE SECURE PARKING

Register online at

www.necca-oh.com



Choose your Star Leader from 2009 and recognize them with a NECCA Leadership Award.

NECCA Members are invited to recognize one employee from their call center or a call center support group within their organization who has exemplified leadership service in 2009.

Your Star Leader will join you at the first quarter meeting to receive their certificate of recognition.

Please have the employee information ready when you register online at www.necca-oh.com. Please register your Star Leader by February 3, 2010. Members who register by February 3, 2010 will become eligible to participate in a special drawing.

Please share this meeting invitation with other services professionals.

Key Note

Marvin Montgomery
Professional Sales Training Specialist
ERC Services



How to Cultivate New Clients While Maximizing Your Existing Ones

New sources of business may be right under your nose. Whether you're seeing the effects of an economic downturn or not, it's always a good time to assess the business opportunities that lie within your existing contacts and relationships.

Vocational Guidance Service Training Grants



Attend the meeting and learn how your organization can secure trained associates and have their initial training costs paid.

www.necca-oh.com